Revolutionizing Pharmacovigilance:
Enhancing Testing Traceability and Compliance for AI-Driven Healthcare Solutions with SpiraTeam

CASE STUDY

The Client

A pioneering Pharmacovigilance Solution Provider in the healthcare and AI industry.

The Challenge

The customer faced significant challenges in linking development work items with testing, leading to inefficient, manual compliance reporting and prolonged audit durations. They needed to ensure the validation of user stories and continuous updating of test coverage.

The Objective

- to configure and adopt SpiraTeam effectively for the customer,
- to integrate SpiraTeam seamlessly with Jira.
- to unify isolated software groups with a complete, cross-functional test management system
- to demonstrate testing traceability vital for compliance audits in the healthcare sector.

The Implementer

Inflectra's Platinum Partner:
BIENABEE TECHNOLOGIES

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The Bienabee Approach

Bienabee's approach was agile and customer-focused. They engaged in detailed discussions to understand the client's requirements and capabilities, crafting a clear, actionable plan. The agile methodology ensured flexibility, with continuous monitoring against key performance indicators and milestones.

The Solution

In addressing this challenge, Bienabee demonstrated their profound expertise in Jira and Spira, effectively integrating these platforms to optimize traceability and accelerate compliance reporting. This integration established a clear connection between Jira's work item management and development task traceability, synchronized with the requirements of SpiraTeam.

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> " Spira was easy to customize and configure for the customer's specific needs. This allowed us to seamlessly integrate Jira with the out-of-box Data Synchronization service enabling traceability and reporting. "
>
> *Bienabee Technologies*

Why SpiraTeam?

SpiraTeam was used for its robust features like Releases, Requirements, Test Cases, Data Synchronization, CI/CD Integration, Analytics, and Reporting.

For more information on how Spira can benefit your organization, contact sales@inflectra.com